



Statement of Purpose

Date: October 2014
Reviewed: February 2018

Statement of Purpose

The name and address of the registered provider is:

Camillus Health Care Ltd
Pembroke House
9 Eldon Square
Reading
RG1 4DP

Registered manager: Dr Gerard D'Cruz

Camillus Health Care Ltd trades as Pembroke Surgery and is an NHS Body
Camillus Healthcare Ltd has three Directors/Shareholders:
Dr Gerard D'Cruz, Mrs Jacqueline D'Cruz and Mrs Kim Frewin

Day to day running is overseen by the Senior Management Team (SMT).

The members of the SMT team are:

Dr Gerard D'Cruz (GP Lead)
Mrs Jacqueline D'Cruz (Reception Lead)
Mrs Kim Frewin (Lead Nurse)
Mrs Rosie Tilbury (Practice Manager)

Staffing: The SMT are supported by a multi-disciplinary clinical team consisting of sessional GP's, Nurse Practitioners, Practice Nurses, Healthcare Assistants and a Prescribing Pharmacist. A team of receptionists/administrators also assist the Practice Manager. Financial Governance and Management is overseen by Mr Steven D'Cruz assisted by Mrs Joy Underwood. The surgery operates from a split site located in the South Reading area, close to the local Hospital Foundation Trust and just outside the main town centre of Reading. We have remote access to a hosted server and use INPS (Aeros Vision) as our clinical management system.

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (CHC Ltd) is required to provide to the Care Quality Commission a statement of purpose.

Our Aims and Objectives

A)

- To provide equitable healthcare to the population at large
- To work in partnership with patients, carers and families to provide holistic healthcare based on a foundation of mutual respect.
- To facilitate staff development and provide opportunities for ongoing training and education

B)

- To develop a robust accountable system to deal with unforeseen emergencies.

C)

- To facilitate staff development and provide opportunities for on going training and education.

The registered activities and service types have been agreed by the Pembroke Surgery's Senior Management Team in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities we currently provide under our CQC Registration are:

- Diagnostic and Screening Procedures
- Family Planning
- Surgical Procedures
- Maternity and Midwifery Services
- Treatment of Disease, disorder or injury

D) Details of the services provided by Pembroke Surgery

- Routine medical checks and general medical services
NHS relevant prescriptions and medications or a private prescription can be issued.

Immunisations

- **Immunisation Programmes** as and when agreed by the DOH
- **A Childhood immunisation programme** is provided by our Practice Nursing Team
- **Foreign travel advice and NHS immunisation** is provided by our Practice Nurses
- **Seasonal vaccination** - At Pembroke Surgery we offer 'at risk' groups the flu/pneumococcal vaccine in seasonal clinics and during routine appointment sessions.

Child Health Surveillance Checks- Are provided by our clinical team working to locally agreed guidelines, with our Health Visitor Team.

Smoking Cessation - Any patient who is a smoker and interested in stopping smoking will be seen by one of our advisers who provide our in-house smoking cessation service.

Respiratory services – Pembroke Surgery has facilities across both sites for Spirometry (lung function testing.) and chronic disease management.

Diabetic clinic – Pembroke Surgery offers specialist diabetes services to provide ongoing care for our diabetic patients with a diabetic lead nurse covering the long term management and monitoring of Diabetes.

Family planning services are offered by our clinical team which also include the **fitting and removal of both IUCD's and IUS systems.**

Phlebotomy Pembroke Surgery offers various clinics across the week for **blood screening** with all our nursing team at both our sites.

Midwifery The community midwife operates from the nearest location for the patient as chosen by the midwifery hub. The midwife works with the clinicians to provide supervised antenatal care following local guidelines set out by the Royal Berkshire Foundation Trust following the latest NICE principles. The midwifery team will undertake deliveries in hospital and at home where appropriate.

Minor surgery - We offer a number of minor operations and cyrotherapy sessions, patients are advised as appropriate. The minor operations are held with Dr Gerard D'Cruz.

Ear syringing and audiology Pembroke Surgery has facilities for audiology and ear syringing.
Well person checks These can be carried out with any of our nurse team.

ECG monitoring At Pembroke Surgery we can offer this service with any of our nursing team at both our sites.

Cervical screening - At Pembroke Surgery, our Practice nurses are qualified to carry out cervical screening.

Ultrasound Screening – Dr Gerard D’Cruz is able to provide a variety of external ultrasound screening checks for our patients.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Pembroke Surgery is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

‘Holistic’ Care

We treat ‘patients’ and illnesses. This means that we are equally interested in the physical, psychological, emotional and social aspects of your individual care.

Continuity of Care and the ‘Therapeutic relationship’

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of long term problems or chronic illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice so your needs can be addressed promptly.

Learning and Training

We are committed to the training of doctors and nurses all of whom are closely supervised. We believe in “life-long learning” and all the health professionals here and our administrative team member’s undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both ‘self-limiting’ and long-term illnesses